

Su Swastha Facilitation Center

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PRIVACY POLICY AND DATA PROTECTION AT SUSWASTHA YOJNA

Assured Protection and Privacy

1. Mobile number and OTP – for secure and protected login function. There is no risk of user ID and password theft- your registered mobile number is your login, OTP functionality gives it a layer of protection which is the industry benchmark and the latest in login security.
2. https: - HTTPS (Hypertext Transfer Protocol Secure) is an internet communication protocol that protects the integrity and confidentiality of data between the user's computer and the site. Users expect a secure and private online experience when using a website. We encourage you to adopt HTTPS in order to protect your users' connections to your website, regardless of the content on the site.
 - Data sent using HTTPS is secured via Transport Layer Security protocol (TLS), which provides three key layers of protection:
 - Encryption: Encrypting the exchanged data to keep it secure from eavesdroppers. That means that while the user is browsing a website, nobody can "listen" to their conversations, track their activities across multiple pages, or steal their information.
 - Data integrity: Data cannot be modified or corrupted during transfer, intentionally or otherwise, without being detected.
 - Authentication: Proves that your users communicate with the intended website. It protects against man-in-the-middle attacks and builds user trust, which translates into other business benefits.
3. Amazon Web Services AWS- Su-Swastha Yojna website and apps are hosted using cloud services of AWS. AWS provides a world-class team of security experts monitoring our systems 24x7 to protect your content via the most secure global infrastructure, knowing ownership of your data, including the ability to encrypt it, move it, and manage retention is always yours. All data flowing across the AWS global network automatically encrypted at the physical layer before it leaves our secured facilities. Additional encryption layers exist as well; for example, all VPC cross-region peering traffic, and customer or service-to-service TLS connections. AWS provides tools to easily encrypt data in transit and at rest to help ensure that only authorized users can access it, using keys managed by our AWS Key



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Management System (KMS) or managing our own encryption keys with CloudHSM using FIPS 140-2 Level 3 validated HSMs.

4. Government authorization of access- Su-Swastha Yojna access to portal is governed by the Government of Sikkim's authorization of personnel given access to data. As step 1 this data is accessed by Nodal Officers of Govt of Sikkim whose names are provided by authority of Government of Sikkim. Anyone not in possession of an authorization of Government of Sikkim cannot access the portal at all.
5. All data flowing across the AWS global network that interconnects our datacenters and regions is automatically encrypted at the physical layer before it leaves our secured facilities.
6. GDPR-compliant Data Processing Addendum (GDPR DPA), enabling to comply with GDPR contractual obligations. The AWS GDPR DPA is incorporated into the AWS Service Terms. The DPA applies automatically to all globally who require it to comply with the GDPR.

Disclaimer

The website www.suswasthasikkim.com is managed by Swadhi Health Management LLP for the purpose of implementation of Su-Swastha Yojna as per directions of the Government of Sikkim, Health & Family Welfare in accordance with its contractual obligations and in the interest of the communications and implementation scope of work with the beneficiaries of the Su-Swastha Yojna.

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